# LET **SENIOR MARKETING SPECIALISTS** BE YOUR BACK OFFICE SUPPORT THIS AEP.

Find out what each department can help you with today!

#### **SUPPORT** (agentsupport@smsteam.net)

Our Agent Support team helps with issues as they occur such as application status, commission questions, running prescription drug lists, assistance with carrier portals, e-Applications, underwriting questions and more.

### **ACCOUNTS** (accounts@smsteam.net)

Our Accounts team assists with creating a customized business strategy that includes marketing, business foundation, creating business processes, adding downlines/office staff, help with CRM's, websites, online media marketing, networking, etc.

## TRAINING & EDUCATION (www.sms-university.com)

All SMS contracted agents receive free 24/7 access to SMS-University, the industry's most trusted, comprehensive online training platform, featuring numerous training modules, white-papers, and clear, concise education tools. SMS-University is also home of the popular Medicare Café web series.

#### **AGENT OUTREACH**

Contact our Agent Outreach Team if you are looking to grow your product portfolio and add new carriers in your specific market. We are also here to keep you advised of any new updates with carriers.

# **CONTRACTING** (contracting@smsteam.net)

Contact our Contracting Team for assistance completing new contracts and updating existing contracts.

